

# Maximizing system value and optimizing user experience with Convergent's **Managed Services**



## Convergent **value**

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Convergent simplifies the purchase of electronic security technology into a **comprehensive** service offering. By providing security professionals with **unparalleled technology**, Convergent strives to maximize the value of security systems and improve the user experience for visitors, employees, and security staff. Using a streamlined, **customer-focused** business model, customers maintain full control over security policies, system configuration, and alarm response protocols.

## Convergent **services**

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- ✓ **On-site security surveys**
- ✓ **Continuous alarm & health monitoring**
- ✓ **Security system design**
- ✓ **Program management**
- ✓ **Deployment, setup, & commissioning**
- ✓ **Firmware & application updates**
- ✓ **Remote support services**
- ✓ **Cyber hygiene**
- ✓ **On-site repair**

